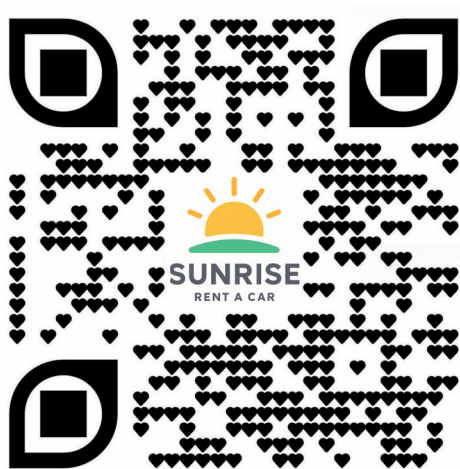


SUNRISE

日の出 レンタカー RENT A CAR

Annex: Battery, Tires, Accessories, etc.



website

sunrise-rent.com

PROPER USE OF VEHICLE AND BATTERY DISCHARGE POLICY

1. Responsibility for electrical use

- 1.1. The renter is fully responsible for the proper use of the vehicle's electrical systems.
- 1.2. It is strictly prohibited to leave any interior lights, headlights, audio system, chargers, or other electrical devices turned on while the engine is off.
- 1.3. Failure to comply with this condition may result in complete battery discharge, preventing the vehicle from starting.

2. Nature of battery discharge

- 2.1. Battery discharge caused by leaving lights on, prolonged use of electrical accessories, or any other act of negligence by the renter does not constitute a vehicle defect or maintenance failure.
- 2.2. Such occurrence is classified as misuse of the vehicle, as defined under the general terms of renter responsibility.

3. Assistance service and response time

- 3.1. In cases of battery discharge caused by misuse, assistance may be provided by the rental company depending on operational availability.
- 3.2. The arrival time of roadside assistance is not immediate and may vary according to traffic, distance, and service queue at the time of request.
- 3.3. The renter acknowledges and agrees that assistance is not an instant emergency service, and reasonable delays do not constitute a breach of contract.

4. Illustrative example

- 4.1. Common example: the renter leaves the interior light on overnight, resulting in total battery discharge and inability to start the vehicle the following morning.
- 4.2. In such case, the responsibility lies solely with the renter, and any costs related to assistance dispatch, jump start, or battery replacement may be charged according to the current fee schedule.

5. Renter's obligations

- 5.1. The renter must ensure that all electrical components are turned off each time the vehicle is parked or left unattended.
- 5.2. Failure to comply with this obligation may result in additional charges and delays in assistance service, with no right to compensation, discount, or refund.



Vehicle Accessories and Interior Items

1. Prohibition of Equipment Tampering:

- a. It is strictly prohibited for the customer to remove, relocate, disconnect, or alter the position of any installed equipment in the vehicle, including but not limited to dash cameras, mounts, sensors, or safety devices.
- b. Any attempt to remove or tamper with these components shall be considered a serious contractual violation, and the customer will be held responsible for all damages and reinstallation costs.

2. Theft or Damage of Interior Items:

- a. The customer is fully responsible for any damage, loss, or theft of the following items, which are considered integral parts of the vehicle:
- b. Sunshade (umbrella-type shade): Provided with all vehicles to protect the car from direct sunlight when parked. This is one of the most commonly stolen or damaged items. Any missing sunshade will be charged in full.
- c. Interior handles, panels, screens, radio/navigation (infotainment) systems, and windows: Any scratch, crack, or physical damage will be inspected and charged according to an authorized repair estimate.
- d. Carpets and floor mats: These are integral components of the vehicle. In cases where a customer removes a mat for cleaning and forgets to return it, resulting in loss, the replacement cost will be charged.

3. Usage and Cleanliness:

- a. The customer must maintain the vehicle's interior in good and clean condition. Storing garbage or personal items in compartments such as the glove box, seat pockets, storage boxes, or under the seats is strictly prohibited.

4. Immediate Reporting:

- a. Any damage, malfunction, or missing item must be reported immediately to the rental company. Failure to do so may result in full replacement charges, regardless of fault.



Responsibility for Tires and Glass

1. **During the rental period, any puncture, burst, cut, deformation, or damage to the tires is entirely the renter's responsibility.**
 - a. The CDW (Collision Damage Waiver) does not cover damages to tires, wheels, hubcaps, or alignment caused by improper use, curb impacts, driving over potholes, sharp objects, or any similar causes.
 - b. The renter bears all expenses for replacement, repair, towing, and emergency tire service.
2. **Important Notice:**
 - a. Potholes and uneven road surfaces can cause severe tire damage, including punctures, cuts, or even tire explosions, which may lead to serious accidents.
 - b. The renter must drive carefully, reduce speed, and avoid driving directly over potholes or obstacles whenever possible.
3. **Glass damage (windshield, side windows, rear glass, headlights, tail lamps, or mirrors) caused by stones, gravel, or debris while driving is the full responsibility of the renter.**
 - a. Even a small stone can cause a crack in the windshield, and cracks cannot be repaired — full replacement is required.
 - b. The CDW insurance does not cover such damage to glass, headlights, or mirrors.
 - c. Windshield replacement costs start from ¥220,000, even for small and economical cars such as the Suzuki Solio.
4. **The renter is advised to maintain a safe distance from other vehicles and avoid gravel or debris-covered roads whenever possible.**